

**Hargrove, Debra L**

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**From:** Patricia Tyler <ptyler@naepdc.org>  
**Sent:** Monday, November 27, 2017 9:20 AM  
**Subject:** NVC: Colleague Question re Compliance Protocols

**NAEPDC**



*News, Views, and Clues*

November 27, 2017

Dear Colleagues,

Fellow State Director Jola Conway in Massachusetts has requested input on developing protocols for programs that are out of compliance. Please reply to [ptyler@naepdc.org](mailto:ptyler@naepdc.org) and [JConway@doe.mass.edu](mailto:JConway@doe.mass.edu) with any response to the request below.

*“Massachusetts is developing new protocols for programs that are out of compliance with policies. We are identifying policy infractions, determining a period of time for improvement and the consequences if no improvement is made. It has become clear to us that some infractions will incur funding consequences while others may not. For example, not meeting outcome measures could result in reduced funding whereas not meeting the pre/post assessment percentage would not.*

*We are interested in learning best practices for such protocols. If you have a process in place that identifies the actions you, as the state funder take in efforts to improve underperforming programs we would appreciate reviewing it. Please forward the document or link to me at your earliest convenience.*

Thank you,

Jola

**Jolanta Conway**  
**Massachusetts ABE State Director**  
**Adult and Community Learning Services**  
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# NAEPDC

*A Resource for Adult Education State Directors and their Staff Members*

*Patricia Tyler, Executive Director*

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