

Subj: **NVC 020811 Colleague Questions-Customer Satisfaction Survey**
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From: lmclendon@naepdc.org
CC: Cheryl.Keenan@ed.gov, Johan.Uvin@ed.gov
NAEPDC
News, Views, and Clues
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Colleague Questions-Customer Satisfaction Survey

Ron Jewell (MO) says *as part of our "redesign" we'd like to develop a way of capturing customer service satisfaction regarding our AEL programs. Is there a state that has a good method of determining customer satisfaction?*

Please send responses directly to Ron at Ron.Jewell@dese.mo.gov

Whatever Ron collects we will add to the Resource Library on the NAEPDC web site.

All NAEPDC News, Views, and Clues are archived at:
http://naepdc.org/news_views_clues/nvc_home.html

Keep up the good work. Let me know when we can help.

NAEPDC
A Natural Resource For Adult Education State Directors and their Staff
Members
Dr. Lennox L. McLendon, Executive Director
lmclendon@naepdc.org
www.naepdc.org
202.624.5250
202.624.1497 FAX